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1-877-543-7669 (Free Call) • FAX: 1-877-418-4533 (Free Call)

HMK covers hearing aids and hearing aid supplies and services

HMK Providers

All hearing aid services and supplies must be provided by a HMK-participating provider. If you would like to be a HMK provider, contact Blue Cross Blue Shield of Montana at **1-800-447-7828 x6100**.

Covered Benefits

Covered benefits are listed on the other side of this page.

Prior Authorization

All hearing aids require prior authorization by Blue Cross Blue Shield of Montana.

The HMK-participating provider who dispenses the hearing aid must complete and submit a HMK Prior Authorization Request Form. The form can be downloaded from the Blue Cross Blue Shield of Montana website (www.bcbsmt.com).

Children must be enrolled in HMK on the date the prior authorization request is submitted and on the actual date(s) of service (including the date the hearing aid is dispensed).

Blue Cross Blue Shield of Montana will notify both the hearing aid provider and the child's family if the request is approved.

Questions? Call BCBSMT at 1-800-447-7828.

Covered Benefits

Hearing aid examinations, evaluations, and follow-up visits

- ◆ HMK can pay for hearing aid examinations, evaluations, and follow-up visits.
- ◆ Co-payments apply if the family is required to make co-payments.
- ◆ HMK does not reimburse for school-based services.

Hearing aid dispensing/fitting fee

- ◆ HMK can pay a dispensing fee up to \$230 for a unilateral aid and up to \$345 for bilateral aids.
- ◆ HMK can not pay for an office visit and a dispensing fee on the same date of service.

Hearing aids

- ◆ HMK can pay the cost of hearing aids based on the manufacturer invoice (invoice must be submitted with claim).
- ◆ HMK does not cover FM receivers or teachers' FM microphone transmitters.

Ear molds

- ◆ HMK can pay up to \$30 per ear mold.

Hearing aid care kit

- ◆ HMK can pay the cost of a care kit based on the manufacturer's invoice (invoice must be submitted with claim).

Batteries

- ◆ HMK can pay up to \$1.20 per battery.
- ◆ HMK can pay for up to a three-month supply of batteries per hearing aid at a time (eight batteries per hearing aid per month).

Warranty

- ◆ Manufacturer's warranties for repairs vary from one to three years and are included in the purchase price. HMK will not pay for repair of a hearing aid if a warranty or insurance is in effect.

Loss and Damage Insurance

- ◆ Most hearing aid manufacturers include one year Loss and Damage Insurance in the hearing aid purchase price.
- ◆ HMK will provide one year Loss and Damage Insurance for hearing aids that do not include it in the purchase price.
- ◆ Hearing aid manufacturers often charge a replacement fee (\$150-\$250) for a lost or damaged hearing aid. The HMK family is responsible for paying the replacement fee. Financial assistance may be available from another organization. The family may contact Blue Cross Blue Shield of Montana for additional information.

Questions? Call BCBSMT at 1-800-447-7828.